**Quality Control Technician**

We are looking for a Quality Control Technician to assist the Quality Manager in overseeing the standards of our products and processes.

You will be joining an entrepreneurial team who are passionate about their business and about their products and work hard for one another.

**The WBB Personality**

We all have individual personalities but, as a company, how do we want to be seen? Our company/brand personality helps define the way we behave and communicate. It includes 4 key characteristics and we encourage our employees to display these both internally and externally.

o   Straightforward

o   Idiosyncratic

o   Positive

o   Driven

**Location:** Office Based

**Reports to:** Quality Manager and Production Director

**Contract:** Full Time Mon – Fri, 9 hours a day including lunch and flexibility required to fulfil role demands and support wider WBB team.

**Key Role activities / Responsibilities**

Owner of Sample Plan: Regular testing of all beers at agreed intervals to ensure brewing and packing quality. Pass out of beers for packaging to meet packaging rota. Ensure all beers meet specification requirements.

Laboratory: Maintain the smooth running of the laboratory. Keep the lab stocked with the required equipment and replenish as required. Monitor the budget and cost control of lab.

Testing: Monitoring beer so it is within specification, including micro and chemical. Resolving any issues that arise within specification requirements. Working in timely manner to support production schedules. Taking all necessary steps to ensure precision and repeatability.

Communication: Communicate clearly the results, specification of beer and test results to relevant departments.

Tracking and Trending: Monitor trend of specification to identify medium to long term improvements.

Laboratory Equipment: Take responsibility for the calibration, validation and basic maintenance of laboratory instruments.

Non-Conformance: Completing tests required for non-conformance/complaints in order to investigate route cause.

Samples: Ensuring samples taken, stored correctly and any required samples sent to contract customers.

Reporting: The role reports into the Quality manager and may require supporting role and other tasks as required. Present monthly reports to management.

Training: Complete own personal development and strive to exceed all KPIs set. Assist with training of brewery staff within the laboratory.

Brewery Knowledge: Gain and maintain working knowledge of entire brewery processes and procedures so that quality issues can be effectively monitored and resolved.

Record Keeping: Detailed records must be kept ensuring our quality and production process. Ensuring all products are labelled in correct manner as required by law.

Quality Standards: Maintain our quality standards ensuring all procedures and policies are met. Identify and suggest any improvements that can be made.

Health and Safety: Work to the health and safety policies maintain the high standards of safety of yourself and colleagues on site. Always wear correct clothing and PPE.

Shift Work: Requirement to work on shift as per brewing requirements. The majority of these will be early or late day shifts. Some weekend work will be required for production requirement, beer checks and brewery tours.

Supporting the Overall Business: Work as part of the WBB team and support other departments where able. On occasion it may be required to represent the company at trade events and liaise with customers.

Time Management: Ensuring efficient and effective working throughout all tasks completed, while working independently or part of the team.

Hygiene Standards: Follow cleaning and maintenance schedules to ensure hygiene standards are maintained. Have pride in the environment.

Problem Solving Skills / Project work: Raising solutions to areas where production process can be improved for efficiency, quality or cost. Implement where directed. Take on projects to assess areas that could be improved.

**Key Skills:**

* Strong analytical skills
* Microbiological technique
* Effective communication

**You will be:**

o   Driven and results orientated with a desire to achieve (as an individual and a team)

o   Great inter-personal skills

o   Energetic and focussed; Self motivated

o   Have good communication skills with the ability to speak to others within the business, dealing with queries from external parties e.g. suppliers, contractors.

o   Team Player

o   Entrepreneurial approach to overcoming obstacles

o   Microsoft Office skills, in particular with Excel

o   Willing to throw yourself into a varied and busy role

o   Flexible in your approach to managing your workload around busy periods and key deadlines

**Salary and benefits:**

o   Competitive salary, bonus scheme, and pension

o   Beer allowance

o   Training and development, supporting your individual career pathway

o   A great place to come to work and be proud of; a beautiful brewery in the Berkshire countryside.